

12 Point Shiatsu Back and Neck Massage System

User Manual



Model # ZEN1642

*Please read carefully
before use.*

ZENMOTION

12 Point Shiatsu Back and Neck Massage System

Thank you for choosing our state-of-the-art Massage System. Your well-being is our priority, and we want to ensure that you experience the best that our massage system has to offer.

Important Reminders: Before you delve into your massage experience, we kindly ask you to take a moment to read this manual thoroughly. Pay special attention to the important safety notes to maximize your enjoyment and ensure safe operation.

Once you have familiarized yourself with the features and guidelines, we recommend storing this manual in a safe place for future reference.

*Get ready to unwind and let the stress melt away!
Your journey to relaxation begins now.*

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PRODUCT FEATURES

- » 12 point Shiatsu back and neck massage system
- » Neck: Deep shiatsu massage, speed adjustable, height adjustable
- » Back: 8 massage points
- » Two sides with vibration massage, vibration speed adjustable
- » Buttock: middle and two sides with vibration massage
- » Adjustable heating levels
- » Power by adapter



To ensure that your massage system operates at its best, we recommend adhering to a few simple guidelines. For optimal performance, it's best to limit each massage session to a maximum of 30 minutes. It's important to let the machine cool down and recover. We suggest allowing a minimum resting period of 30 minutes before its next use.

PARTS NAME & FUNCTION



CONTROL PANEL



» Power On/Off



» Heat, On/Off and 2 Level Adjust



» Vibration, On/Off and 4 Level Strength Adjust



» Speed Adjust



» Neck massage change direction, On/Off



» Back massage change direction, On/Off

USER GUIDE

- » Find a suitable high backed chair to place the massage cushion, use the elasticated strap to secure where necessary.
- » Plug the adapter into a socket.
- » The system is now in standby mode (the program is reset if the indicator light is flashing).
- » Press the power button and make your selection, back/neck or both.
- » You can turn the vibration/heat functions on/off by pressing relevant buttons.
- » The system will automatically shut-down in 15 minutes by default.
- » After each use, please disconnect the adapter from the socket, do not pull the power cord.
- » For a more intense massage use a slightly reclined chair.
- » For a less intense massage use a chair with a vertical back.
- » The elasticated straps can be used around your waist to increase vibration from the sides or to secure the cushion to the chair.



The Perfect Post-Massage Ritual: We suggest you drink 500ml of fresh water after your massage experience to help detox the body and stimulate the metabolism.

PRODUCT CARE & MAINTENANCE

To ensure that your massage system continues to deliver the soothing relief and comfort you expect, it's essential to adhere to specific guidelines that preserve its functionality and longevity. Follow these key pointers to maintain the integrity of the groove and enjoy the best possible experience:

1. **Read the Manual Carefully:** Always start by reviewing the user manual provided with your massage cushion. It contains critical information about proper usage, care, and maintenance tailored to your specific model. Each cushion may have unique features, so familiarize yourself with its functions thoroughly.
2. **Medical Conditions:** IF you suffer from any medical conditions, please consult a doctor before use. Do not massage scar tissue or surgical areas.
3. **Correct Positioning:** When placing your massage cushion on a chair or bed, ensure it is aligned correctly. Misalignment can strain the cushioning and hinder its ability to provide even pressure during your massages.
4. **Avoid Excessive Weight:** Be mindful of the weight on the cushion. Excessive pressure or sharp objects can distort the groove and compromise the cushioning material. Always adhere to the manufacturer's weight guidelines.
5. **Cleaning Protocol:** Keep the cushion clean to maintain its performance. Use only mild detergents and soft cloths as direct exposure to harsh chemicals or rough materials could wear down the cushion.
6. **Temperature Awareness:** Exposure to extreme temperatures can affect the cushion's material and groove. Keep it in an environment that conforms to the recommended temperature range provided in the manual.
7. **Regular Inspections:** Periodically check the cushioning for any signs of wear and tear. If you notice any issues early, it's easier to address them before they affect the groove's functionality.
8. **Utilize Automatic Features:** If your massage cushion has program settings, make sure you operate these according to the manual's instructions. Incorrect usage of automatic features may lead to premature wear on the groove structure.
9. **Avoid Overuse:** While it's tempting to use your cushion frequently for that relaxing bliss, be cautious not to overuse it in a single session. Allow breaks between uses for the material to regain its shape and function. Please stop using immediately and cut off the power if it appears too hot or smells bad when it is in use.
10. **Location:** Please don't use or store this product in wet or hot place. Do not use it close to electric heater and other heat source.
11. **Personal Safety:** Do not use any accessories or parts that have not been provided by our company. Never open the zipper of the multi-function system when in use. Do not press excessively on individual parts of the system. This product is not a toy and children should be supervised at all times.

The replacement or maintenance of the power cord should be carried out by a professional. Parts replaced by another company will void the warranty.

By adhering to these guidelines and following the manual diligently, you will help your massage cushion maintain its groove, ensuring it remains a source of relaxation and comfort for years to come. Enjoy every moment of tranquility!

TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
The massage system does not work	Power supply not connected, connection not fully inserted, plug not switched on.	Connect plug to socket, ensure good connection and switch on power supply.
Suddenly shuts down when using	Use for a long time, stopwatch overheating	Turn off and let rest for 30 minutes
Strength is too strong or too weak	<ol style="list-style-type: none">1. The massage cushion is at an unsuitable angle.2. Body not positioned correctly for optimal massage.	<ol style="list-style-type: none">1. Adjust the angle of the massage cushion until it is more comfortable.2. Move/adjust your body to a more comfortable position.
Making a mechanical sound	<ol style="list-style-type: none">1. The normal sound of the massage system.2. Parts have normal wear damage.3. Used for a long time.	No Treatment

SPECIFICATIONS

- » Name: 12 Point Shiatsu Back and Neck Massage System
- » Voltage: DC12V 50/60hz
- » Power: 36W
- » Rated working time 15 minutes

CONSUMER WARRANTY CARD

Thank you for purchasing our state-of-the-art Massage System.

You are entitled to a replacement in the instance of major failure caused by reasonably foreseeable loss or damage.

You are also entitled to replacement or repair of goods if the goods fail to be of acceptable quality which does not amount to a major failure.

Warranty services will not cover any damage caused from improper use or setup of the product, incorrect electrical supply, power surges, acts of nature including but not limited to floods or fire, or accidents that result in damage of the product.

After six months customer will have to pay for the pickup and delivery charges.

Warranty Period

Our products come with a 12-month warranty for your peace of mind so that we can best serve you in the unlikely event of a warranty claim.

Please retain original receipt as proof of purchase.

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www.zenmotion.co.uk